

Wharfedale Cottage

Covid 19 update

Current rules

The government has announced that from 4th July 2020, holiday rental properties can reopen.

We are committed to protecting the health of our guests and local community. Therefore, additional procedures are necessary to prevent the spread of Covid19 virus.

Do not travel or commence your stay if you have any signs of illness.

See NHS website for details <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>

What we are doing

Non- essential items such as games, books and DVD's have been removed. but a list of books and DVD's is available on our website so if you wish to pre-order a few of each, let us know and we will put them out for your arrival.

All cutlery and crockery is dish-washed at a high temperature prior to your stay.

Cushions are changed and sanitised between stays.

All rooms are cleaned (according to a comprehensive check list) by the cleaner, wearing appropriate PPE.

What we ask guests to do

As the above cleaning procedures will take much longer than is usual, we would now ask that you arrive at the cottage no earlier than 4.00pm and leave no later than 9.30am, giving us some extra time.

Please use the hand sanitiser provided on entry.

Do not invite external visitors during your stay without prior consultation.

You must observe any social distancing rules applicable at the time of your stay.

At the end of your stay please remove used towels and place in the yellow laundry bag provided. Remove any bedding used, (duvet cover, sheets, pillow cases and all protectors) and place in the turquoise laundry bag provided.

Please leave out any books or DVD's you may have used so we can quarantine and sanitise them.

Take away all the items you brought with you. Any items left will be disposed of.

On leaving please leave all windows open to ventilate the Cottage.

What if you fall ill during your stay ?

Should you develop any symptoms during your stay you must inform us immediately and return home as soon as possible for both your own safety, and the safety of our local community.

See NHS website for details <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>

Cancellation

Should you, for any Covid 19 related reason not wish to stay at this time you may transfer your booking to next year or we will provide a full refund of monies paid.