

Wharfedale Cottage Covid 19 update 08/03/2021

Following government rules regarding travel and holiday rental we are hopefully able to reopen from April 12th for single households and May 17th for two households, at the earliest.

We are committed to protecting the health of our guests and local community. Therefore, additional procedures are necessary to prevent the spread of Covid19 virus.

Do not travel or commence your stay if you have any signs of illness.

See NHS website for details <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>

What we are doing

Non- essential items such as games, books and DVD's were initially removed but are now replaced.

We ask that any of these items you have used are left out for 'quarantining and sanitizing'.

All cutlery and crockery is dish-washed at a high temperature prior to your stay.

Cushions are changed between stays.

All rooms are cleaned and sanitized (according to a comprehensive check list) by the cleaner, wearing appropriate PPE.

What we ask guests to do

As the above cleaning procedures will take much longer than is usual, we would now ask that you arrive at the cottage no earlier than 4.00pm and leave no later than 9.30am, giving us some extra time.

Please use the hand sanitiser provided on entry.

Do not invite external visitors during your stay without prior consultation .

You must observe any social distancing rules applicable at the time of your stay.

At the end of your stay please remove used towels and place in the yellow laundry bag provided.

Remove any bedding used, (duvet cover, sheets, pillow cases and all protectors) and place in the turquoise laundry bag provided.

Please leave out any books or DVD's you may have used so we can quarantine and sanitise them.

Take away all the items you brought with you. Any items left behind will be disposed of.

On leaving please leave all windows open to ventilate the Cottage.

What if you fall ill during your stay ?

Should you develop any symptoms during your stay you must inform us immediately and return home as soon as possible for both your own safety, and the safety of our local community.

See NHS website for details <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>

Cancellation

If, due to any Covid /Government restrictions , you need to cancel your booking it can be transferred to a later date or we will provide a full refund of monies paid.

J & J Hall
08/03/2021